



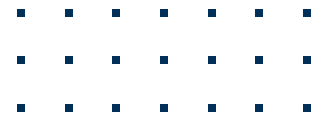
ShareWELL



SURGERY GUIDE

Your Path to Surgery with ShareWELL

Overview and Goals



Overview



Proactively planning your surgery with ShareWELL helps reduce costs for both you and the community. Provide timely information to ensure a smooth process.

Goals



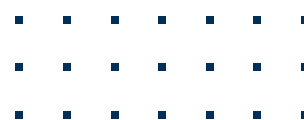
- ✓ Confirm surgery is the best course of action.
- ✓ Obtain quick approval for sharing.
- ✓ Choose high-quality, fair-priced providers.
- ✓ Receive personalized advocacy for a smooth process
- ✓ Facilitate prepayment to secure the lowest cost
- ✓ Focus on the best recovery method.



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How You Can Help



As a member, you can help with several action items to expedite this process.

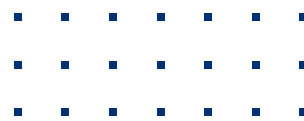
- ✓ Request your medical records directly from providers. ShareWELL can assist, but you'll get them fastest through your patient portal.
- ✓ Choose fair-priced surgical centers whenever possible; the charges are often far lower than hospital rates.
- ✓ Present as self-pay and gather Good Faith Estimates from your provider.
- ✓ Submit all information to ShareWELL promptly for eligibility review and
- ✓ Negotiation opportunities.
- ✓ Get one single bill when possible for your recovery therapeutics.



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Steps

Step by step ShareWELL will support you every step of the way



1 Is this procedure right for me? ---

Surgery may not always be necessary. Consider seeking a second opinion or exploring therapeutic options. ShareWELL can help you obtain a second opinion to confirm if surgery is the best choice.

2 Picking the facility and surgeon ---

After your surgery is confirmed as necessary, you choose your facility and surgeon. Ask your surgeon which facilities they can perform the procedure at. This allows you to compare options and select a high-quality, fair-priced facility. Choosing wisely may even qualify you for a reduction of your Unshared Amount (UA). The final decision is always yours giving you the power to take control of this important step.

3 Payment ---

Prepaying for care, including your surgeon, facility, and anesthesiologist, helps keep costs down and simplifies the process. ShareWELL will work with you to streamline payments and find the best options for your situation.

4 Recovery ---

If you require it, you can choose your recovery options. Request upfront pricing for recovery services, ask about prepayment discounts, and send bills to ShareWELL promptly. You have a \$3,500 allowance for therapeutic services, giving you the flexibility to plan your recovery in the way that works best for you.



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